

About 211

While there are excellent community programs available, many citizens have difficulty finding the services they need. Service providers also face challenges trying to locate appropriate community services for their clients. BC211 and the United Way are very pleased to announce that Lower Mainland residents are now able to access 211 services that:

- Provide an easy, visible, and non-judgmental entry point for people looking for help, 24/7, 365 days of the year.
- Increase efficiency by helping callers to define their needs and by pointing them to the most appropriate places to find help.
- Relieve some of the burden on service providers by reducing the number of calls from people who are seeking services they do not provide.
- Help service providers connect their clients to additional services available from other organizations.
- Provide new information about needs and gaps in services that can help social planners, policy-makers, and funders make better decisions.

Thanks to ongoing funding from the [United Way of the Lower Mainland](#), BC211 provides 211 services for communities in the Metro Vancouver, Fraser Valley and Squamish-Lillooet Regional Districts.

<http://www.bc211.ca/211.html>