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# **SCHOOL DISTRICT NO. 36 (SURREY)**

**No. 10500**

## **POLICY: PUBLIC REQUESTS AND/OR COMPLAINTS**

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The Board recognizes the rights of individuals or groups to present requests and/or complaints, through appropriate channels, concerning the school district's operation or district policy.

The Board's goal is to ensure that such requests and/or complaints are dealt with in an expeditious, fair and thorough manner.

The Secretary-Treasurer is directed to ensure that procedures are in place to accomplish this goal.

Revised: 2000-10-12

1987-11-26

Adopted: 1982-06-21

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